

Performance management in the Obama Administration: Lessons learned and challenges ahead

Friday 9 August 2013 4 - 5pm, followed by light refreshments

Dr Shelley Metzenbaum President, The Volcker Alliance

Barton Theatre Level 1, JG Crawford Building 132, Lennox Crossing, ANU



This public lecture will examine the lessons learned from performance management and improvement efforts in the Obama Administration's first term and discuss challenges to be tackled to achieve greater social benefit and more value for taxpayer dollars.

Shelley H Metzenbaum is the founding President of The Volcker Alliance. She has held several senior positions in United States federal and state government. Between 2009 and 2013, she served as Associate Director for Performance and Personnel Management at the White House Office of Management and Budget, where she was responsible for setting and implementing the Obama Administration's approach to improving the performance of federal programs. She previously served as Associate Administrator for Regional Operations and State/Local Relations at the

US Environmental Protection Agency, and Under Secretary of Environmental Affairs and Director of Capital Budgeting for the Commonwealth of Massachusetts.

Dr Metzenbaum has also held notable posts in academia, most recently serving as founding Director of the Collins Center for Public Management at the University of Massachusetts Boston's McCormack School, and prior to that, as Director of the Harvard Kennedy School's Executive Session on Public Sector Performance Management and visiting professor at the University of Maryland's School of Public Policy.

The Volcker Alliance was launched in 2013 to address the challenge of effective execution of public policies and to rebuild public trust in government. As a nonpartisan organisation based in New York City, The Volcker Alliance aims to catalyse new thinking and action with respect to federal, state, and local government in the US and overseas.

Dr Metzenbaum is available courtesy of the **Australia and New Zealand School of Government**.

For more information please go to volckeralliance.org and www.anzsog.edu.au

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This lecture is free and open to the public

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CRICOS# 00120C

This event is supported by the Australian National Institute of Public Policy and the HC Coombs Policy Forum with funding from the Australian Government under the 'Enhancing Public Policy Initiative'.