

Strengthening Pacific health systems

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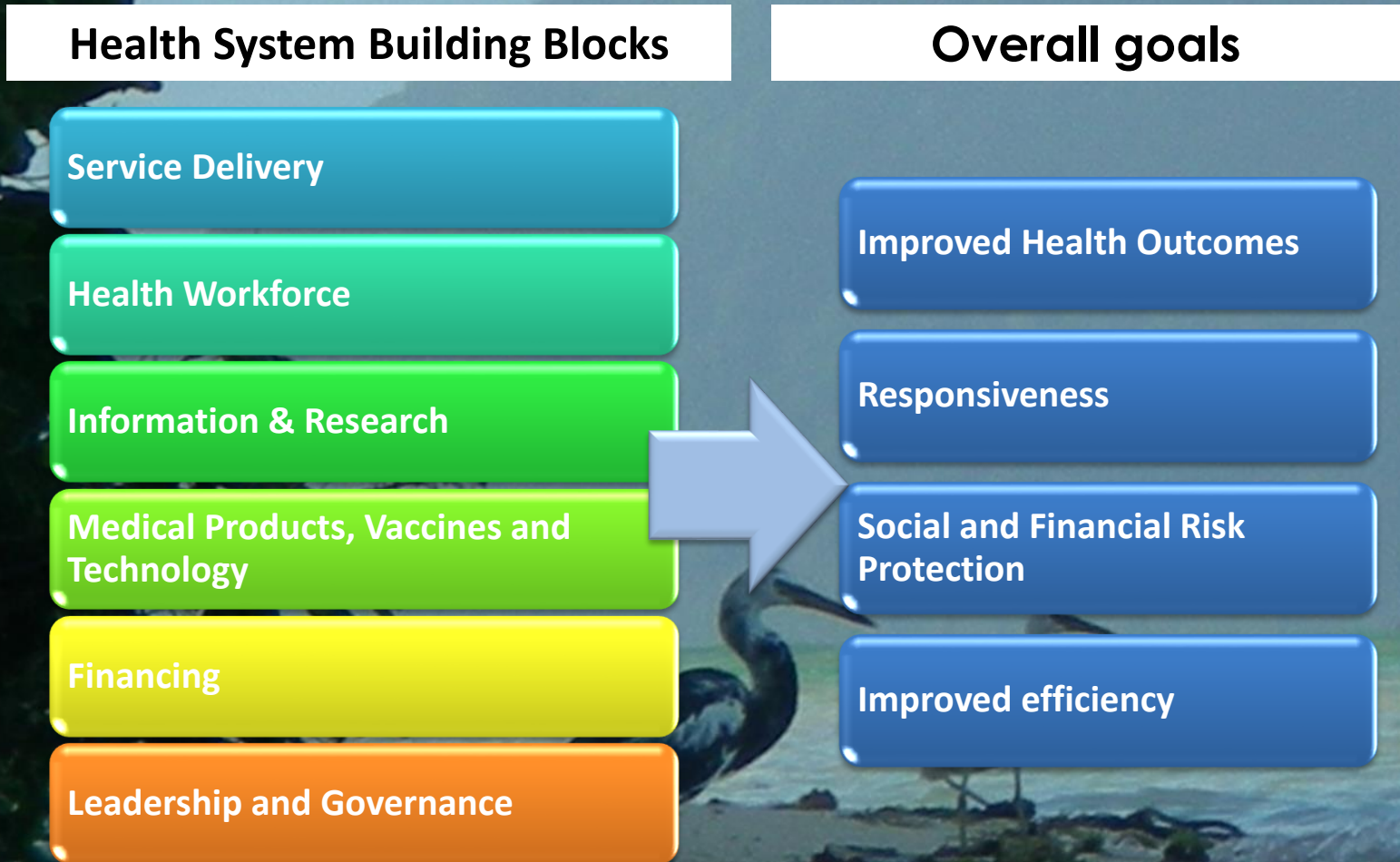
Sione Hufanga



Presentation outline

- What we know about the Pacific Health System
- Lesson learned from 10 years Health System Strengthening in Tonga
 - Approach
 - What Health System strengthening is cable to derive
 - What can be done more
- Discussion
- Conclusion

WHO Health System Framework Building Blocks



World Health Organisation (WHO) Everybody's Business: *Framework for Action Strengthening Health Systems to Improve Health Outcomes*
http://www.who.int/healthsystems/round9_2.pdf

Facts of the matters

- **National Health System is now suffocated by** unstoppable challenges of CD and NCD complications
- Global Economic Crisis and Climate Change cloud anymore stronger national financial commitment toward NHS soon
- Poverty, geographic isolation, gender equity prohibits one size fit all approach
- Obtaining credible evidences for policy intervention and professional maintenance are almost unaffordable
- Considering Pacific Health Needs, Achieving of Universal Health Coverage is too BIG to ignore

Diagnosis:

Ischemic System with Amputated Supply
-shaking the building blocks of health systems-



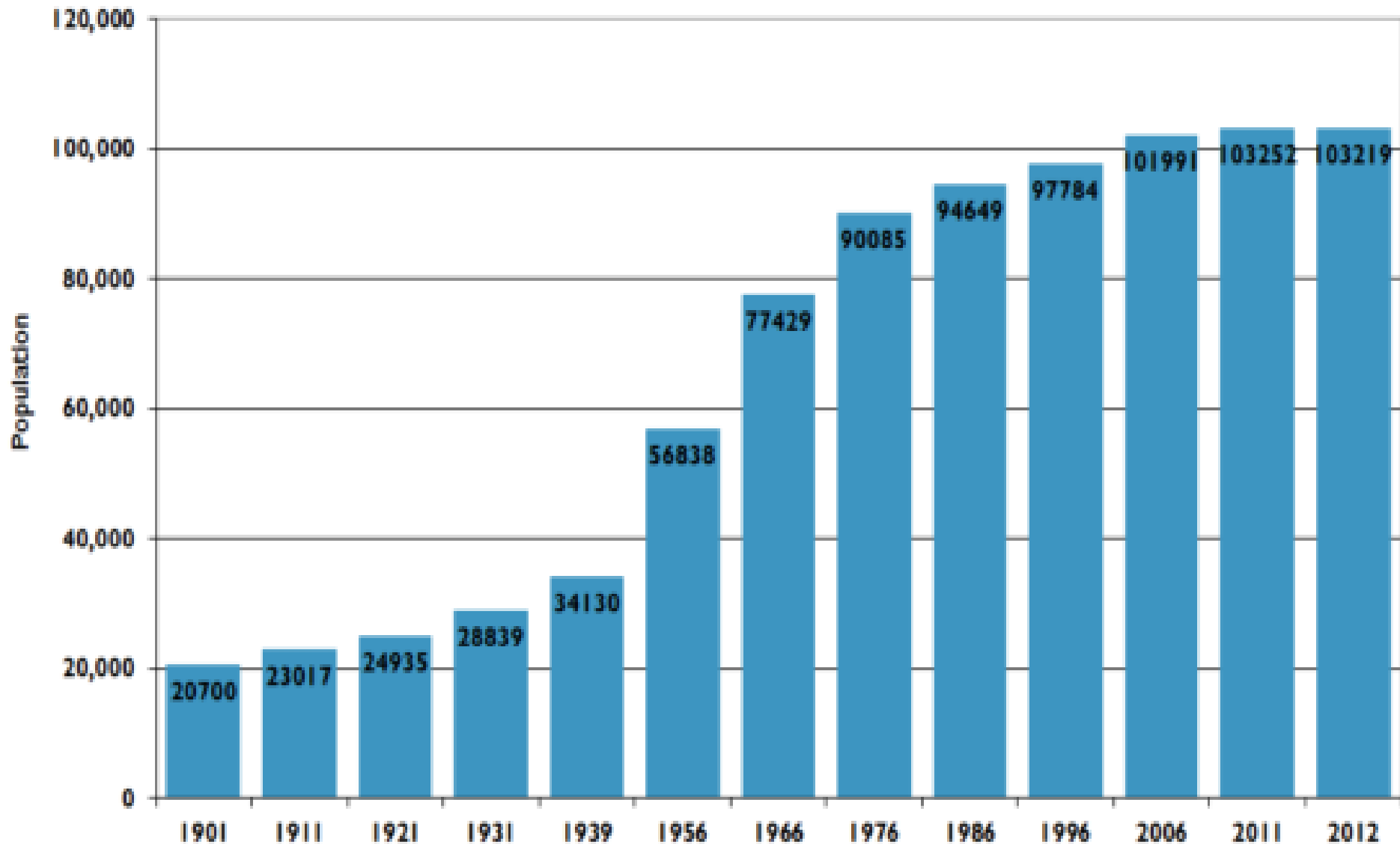
*Dr Temo K Waqanivalu , NCD Coordinator
WHO DPS*

Kingdom of Tonga

www.sporting-heroes.net



Figure 1.1: Population of Tonga, 1901–2011

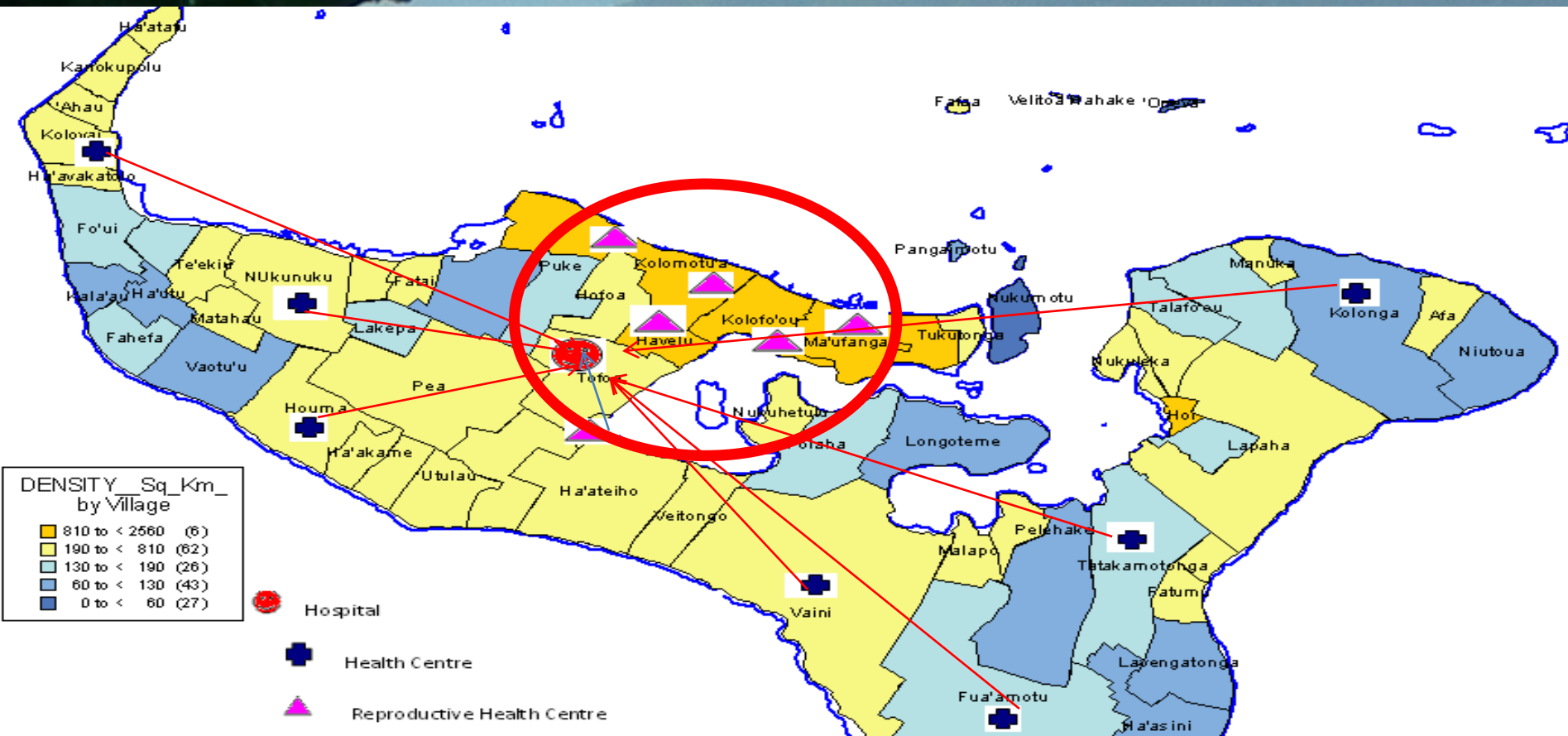


Health Services

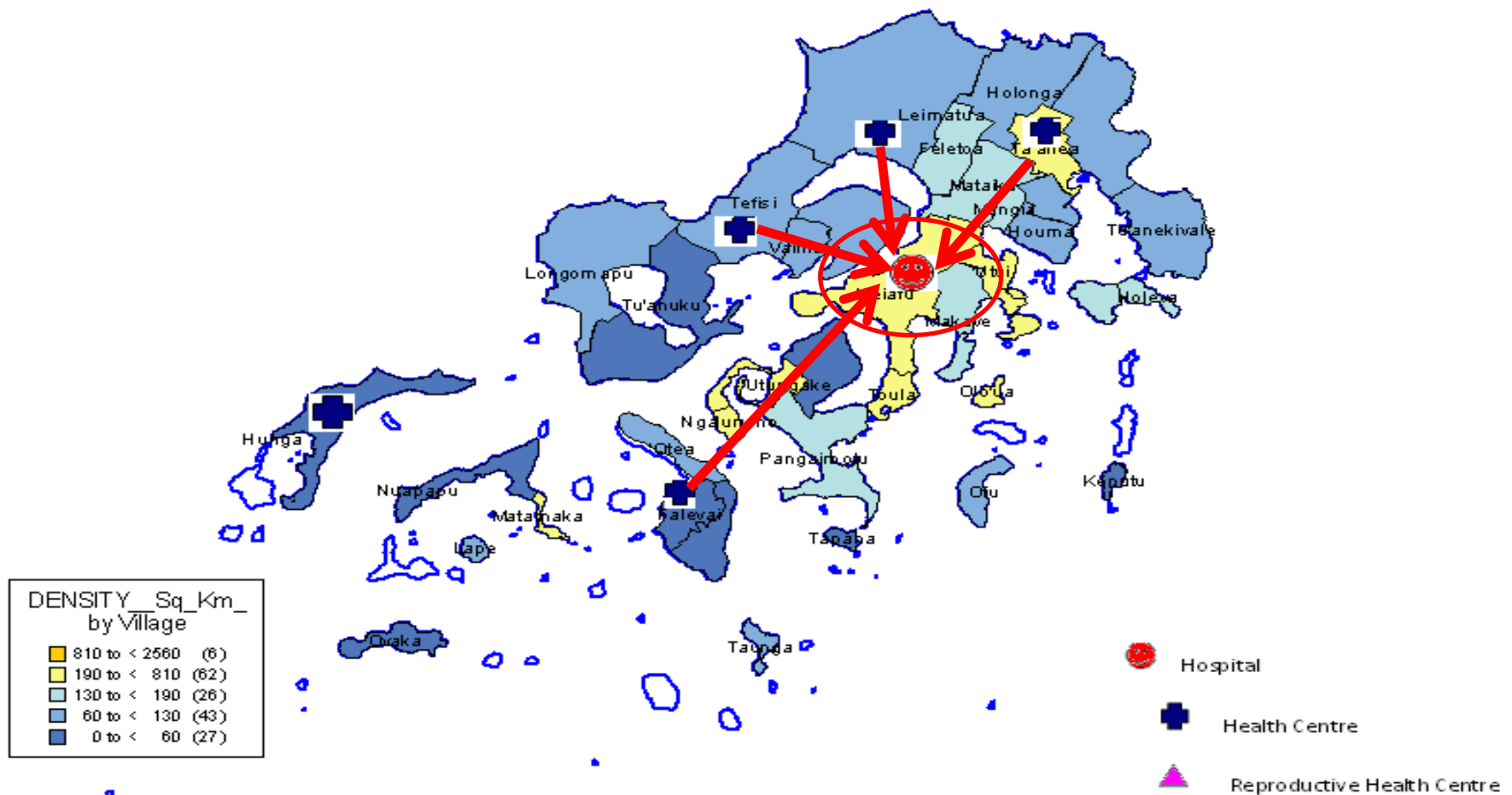
- Universal Access to Health Care & Education
- Health Budget 11% of Tonga Govt. Funding = TOP\$25 million
- 3.4% of GDP
- 4 Hospitals
 - 1 Referral Hospital (Vaiola) hospital (150 beds)
 - 3 Community Hospitals
 - 13 Health Centres
 - 34 Reproductive Health Clinics



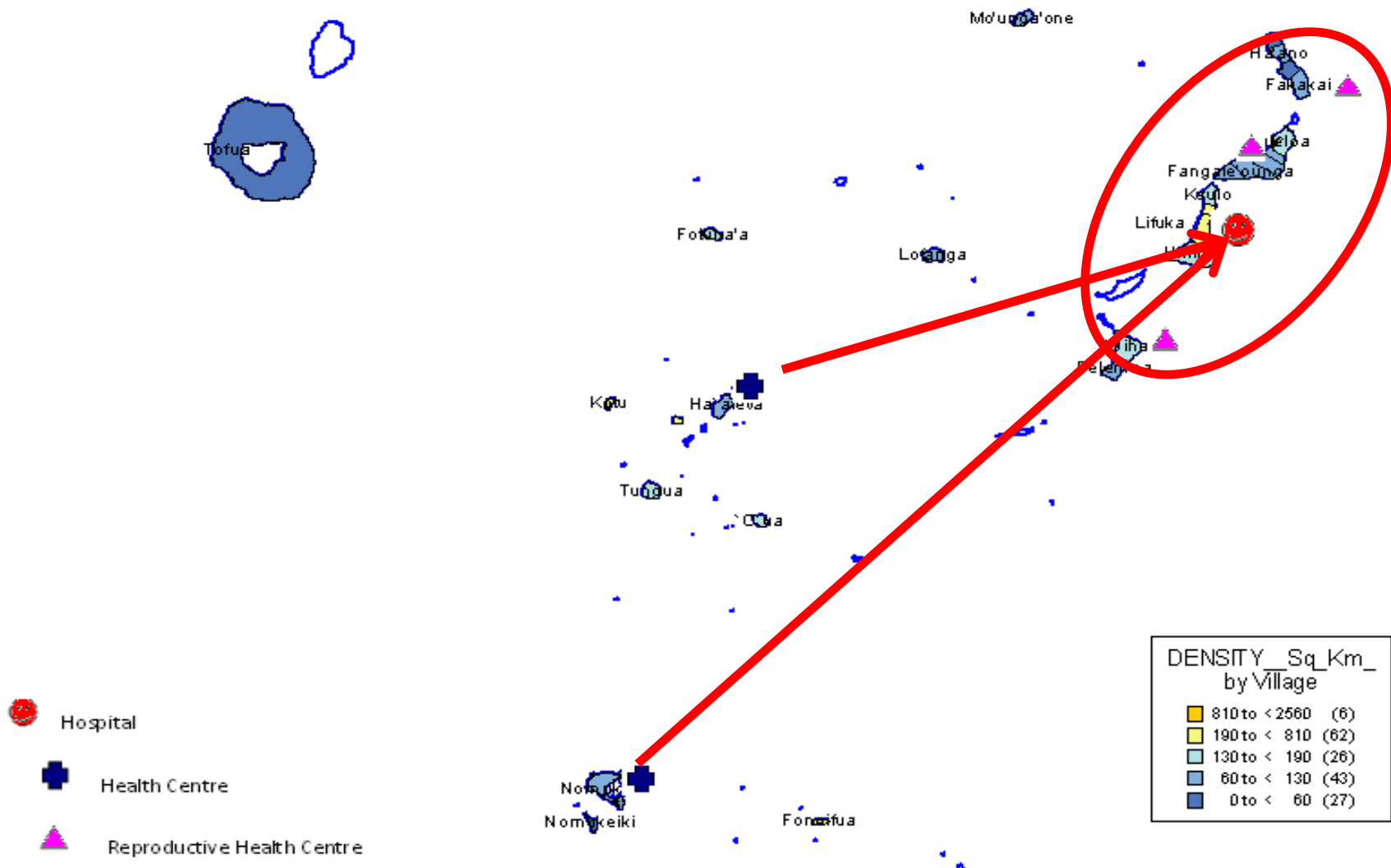
Tongatapu



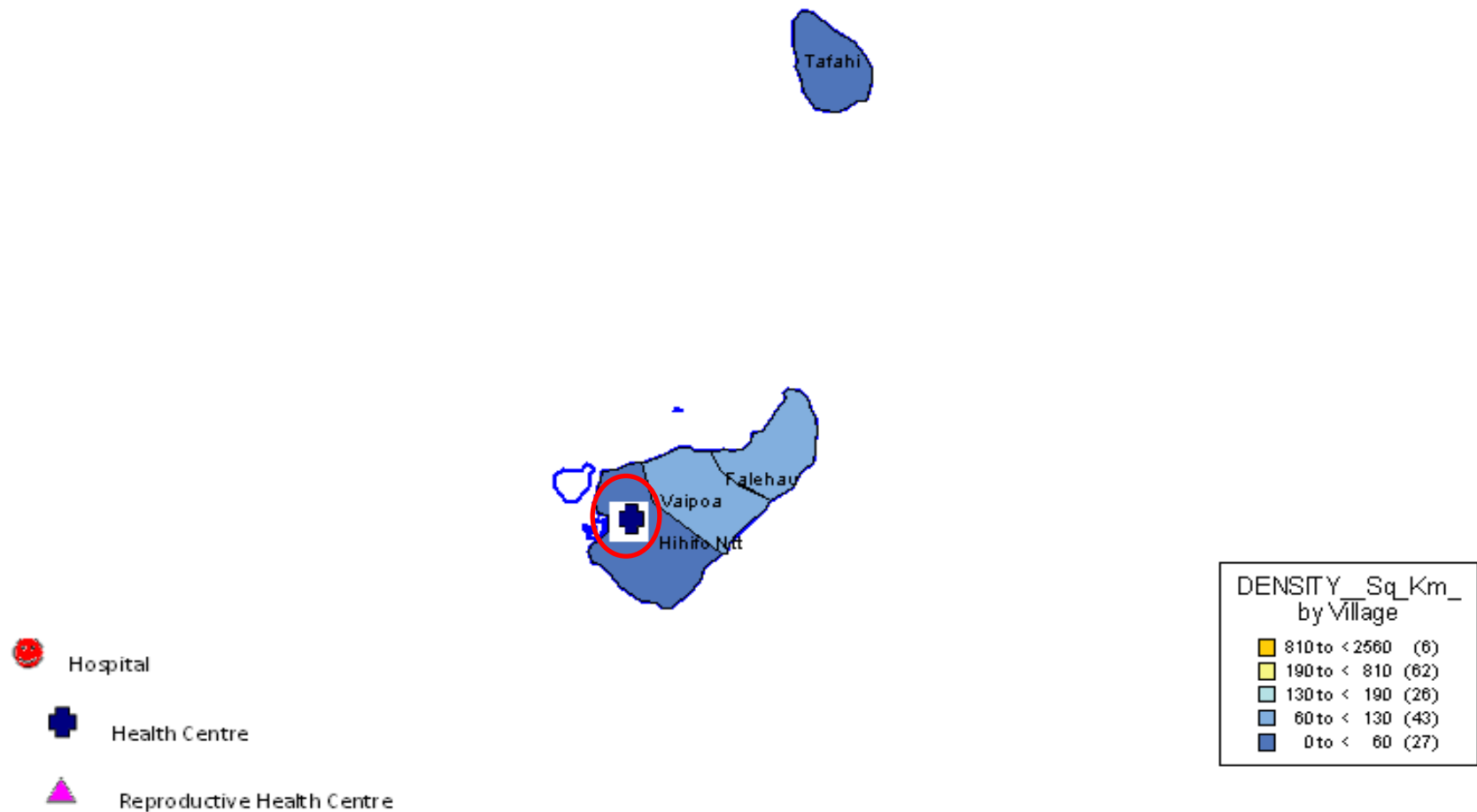
Vava'u



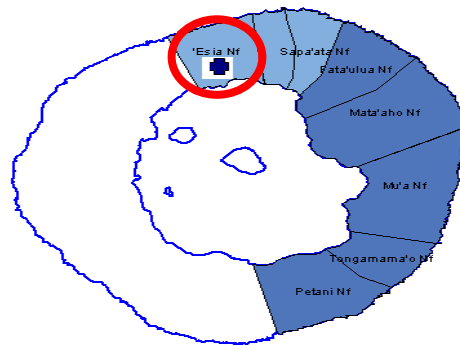
Ha'apai






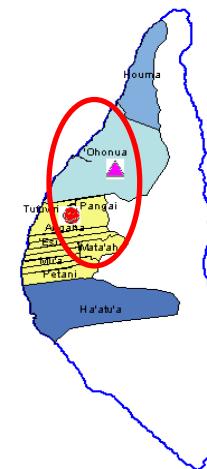
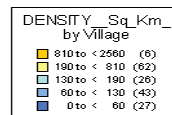
'Eua



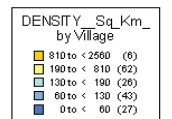
Niuas



-  Hospital
-  Health Centre
-  Reproductive Health Centre



-  Hospital
-  Health Centre
-  Reproductive Health Centre



**GOVERNANCE
&
MANAGEMENT
REFORM
1999-2007**



Governance & Management Reform

- 1990s Concern that Quality of Health Services threatens by Weak Management & Governance
- 1999 – New Minister and Director of Health Appointed
- 1999 – 2007:
 - Tonga Health Sector Planning and Management Project
 - Funded by AusAID
 - Aim to “significantly Improve Planning, Management & Service Delivery of Health Services in GoT.

Components of Management Reform



Visioning and Executive Buy-in

- Lengthy Diagnostic and Visioning process ensured:
 - Widespread buy-in
 - True Ministry Priorities
- Minister of Health took Lead Role throughout project
- Theme taken from WHO (2000) – “Making a Difference”

MINISTRY OF HEALTH VISION

MAKING A DIFFERENCE
Ministry of Health, Tonga
Vision for the Future

Core Purpose (Mission)

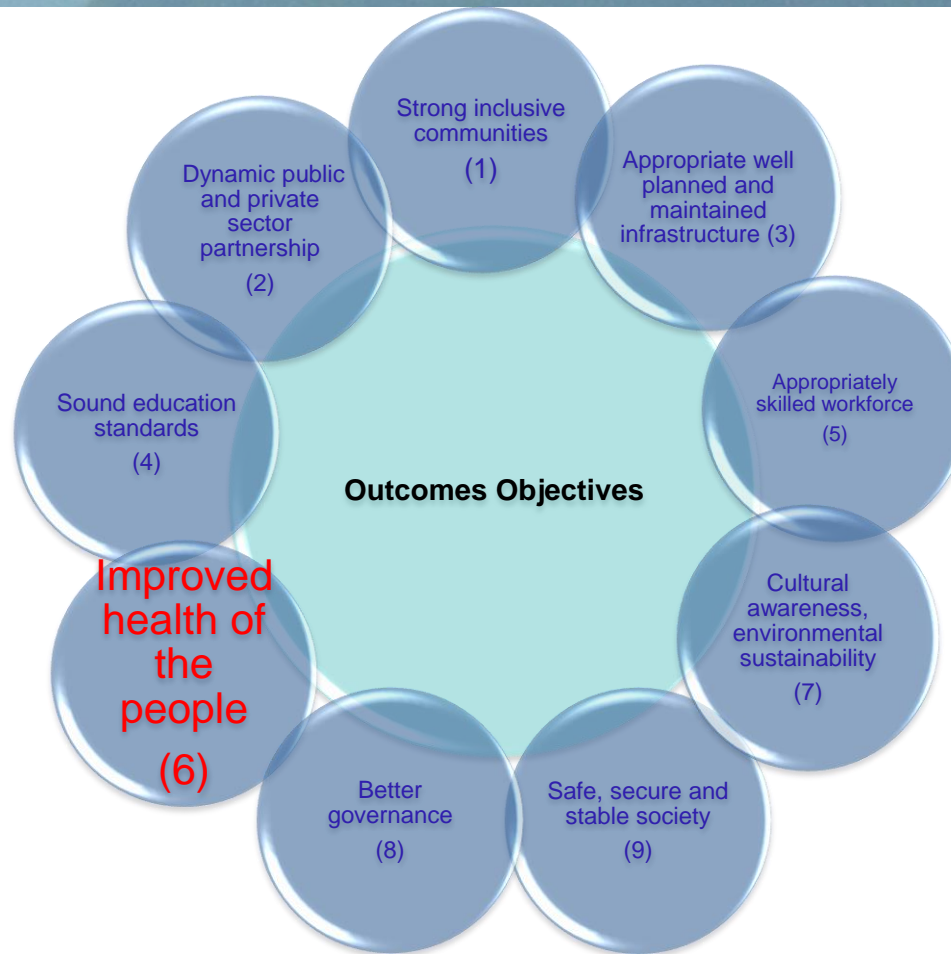
To achieve a high quality health service that responds to the health needs of the Tongan people by providing the appropriate range and level of health services and by being accountable for the outcomes of these services

Core Values

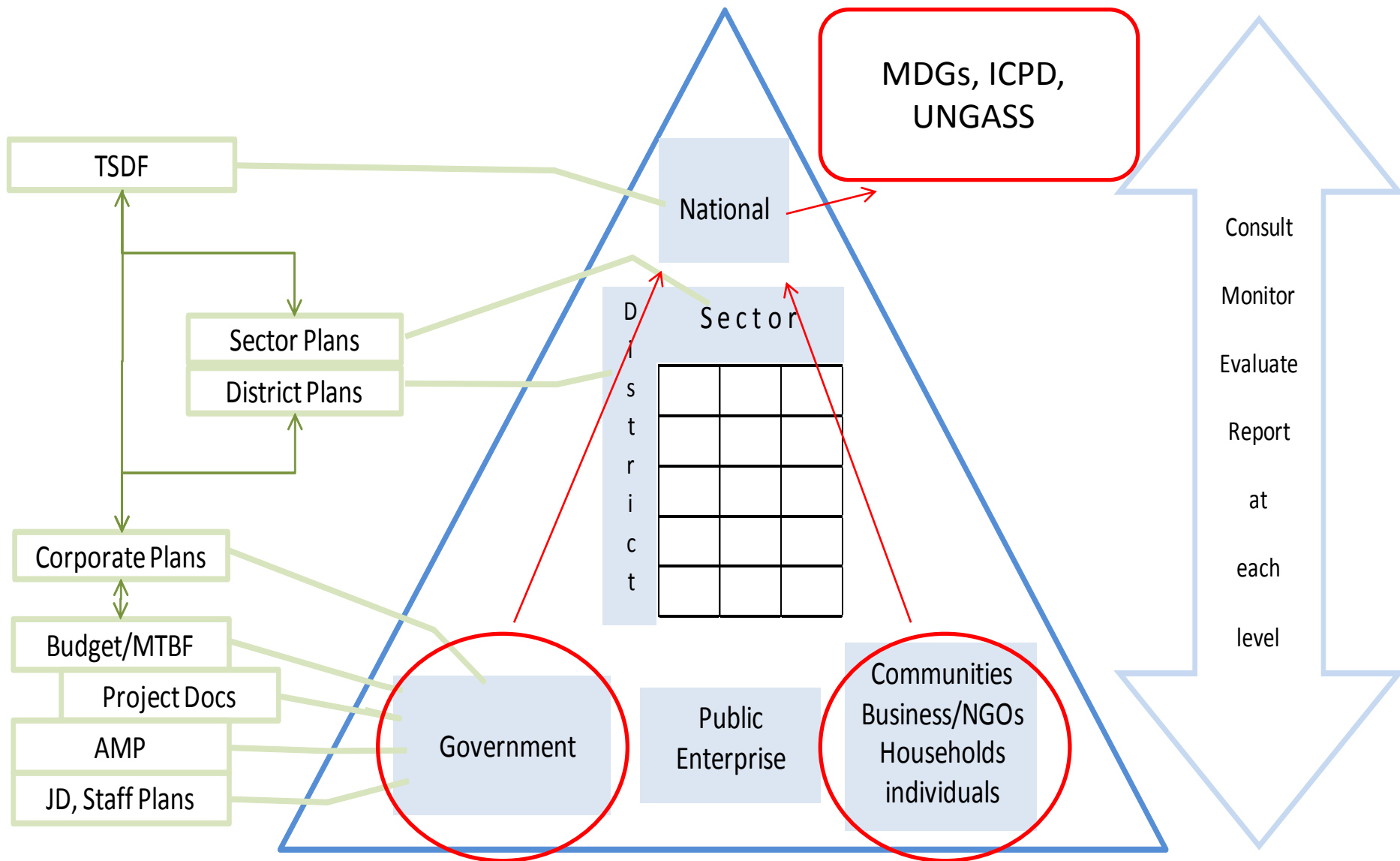
- Commitment to Quality
- Professionalism and Accountability
- Care and Compassion
- Commitment to Education and Training

THE NATIONAL DEVELOPMENT VISION

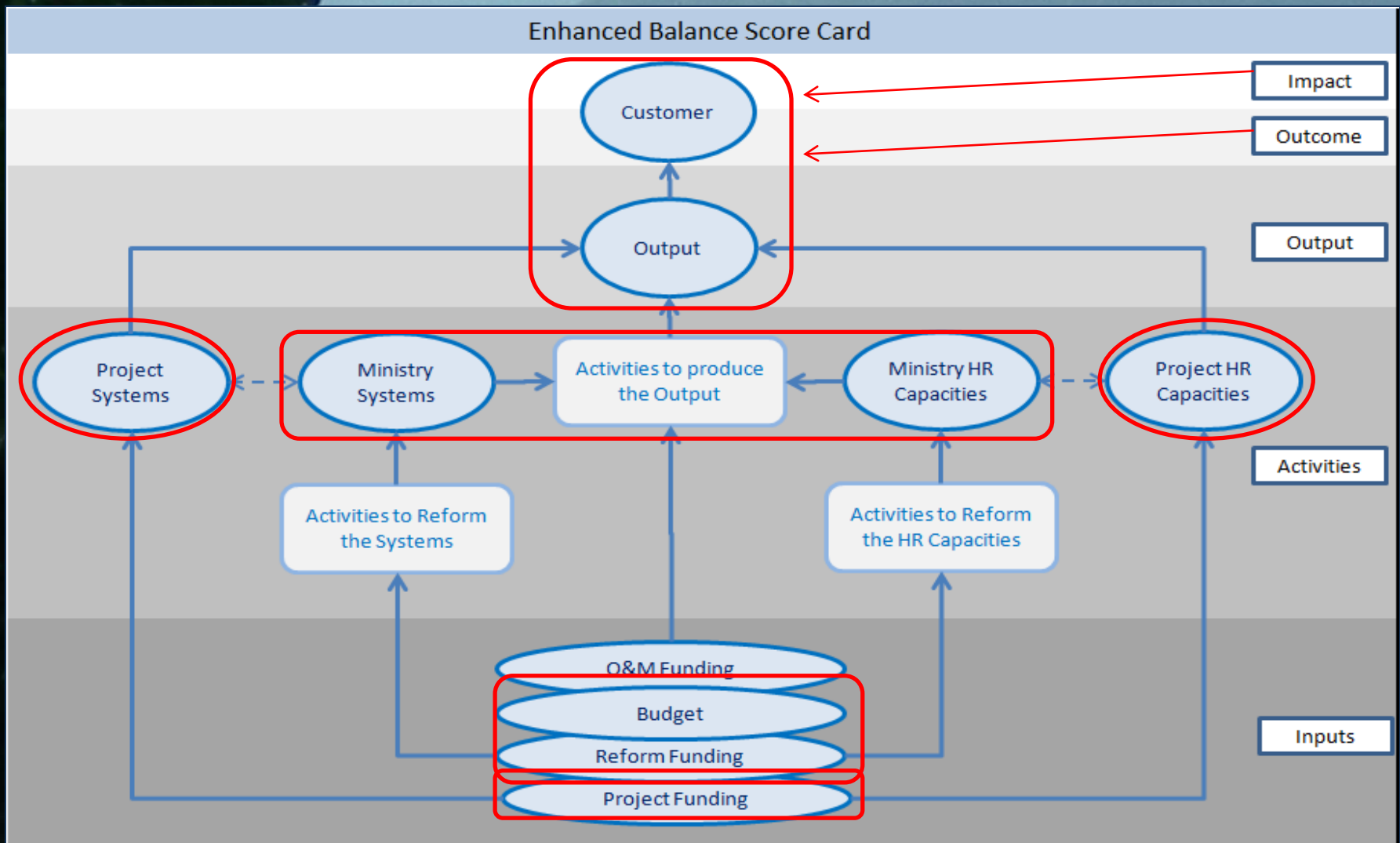
*“To develop and promote a just, equitable and progressive society in which the people of Tonga enjoy **good health**, peace, harmony, and prosperity, in meeting their aspirations in life”.*



Integrated Planning, Budgeting, Staffing, Monitoring, Reporting and Evaluation



The Corporate Planning Model in Tonga



That the Quality of life of the Tongan citizen is improved

IMPACT

That the health of the Tongan people is improved

OUTCOME

Universal Health Coverage
**(Affordable, Accessible, Quality of Services, Risk protection)*

MOH Primary Output

To increase our Capacity to respond efficiently through quality preventive health services in our collective battle against NCD and CD (emerging diseases)

Improve the efficiency and effectiveness of curative health services delivery

Improve the services in the Outer Island District and Community Health Centre

Improve the HR and Health System that can serve quality health care services

Improve Customer Services

Improve infrastructure and information & Research

Priority Areas

Internal Outcome:

The operation divisions of the Ministry of Health are facilitated in their efforts to deliver the efficient and effective services to the public.

Core Values:

Commitment to quality care
Professionalism Integrity and accountability
Care and Compassion
Commitment to staff training and development
Partnership in Health

MOH Sub-outputs

Administration:
Provide efficient and effective support services to the Ministry and all health districts with regard to administration, human resources, financial management, national health accounts, transport and communication.

Health Planning:
Provide efficient and effective health planning, health information, project planning and medical records services to its customers and stakeholders within and from outside the ministry locally, regionally and internationally.

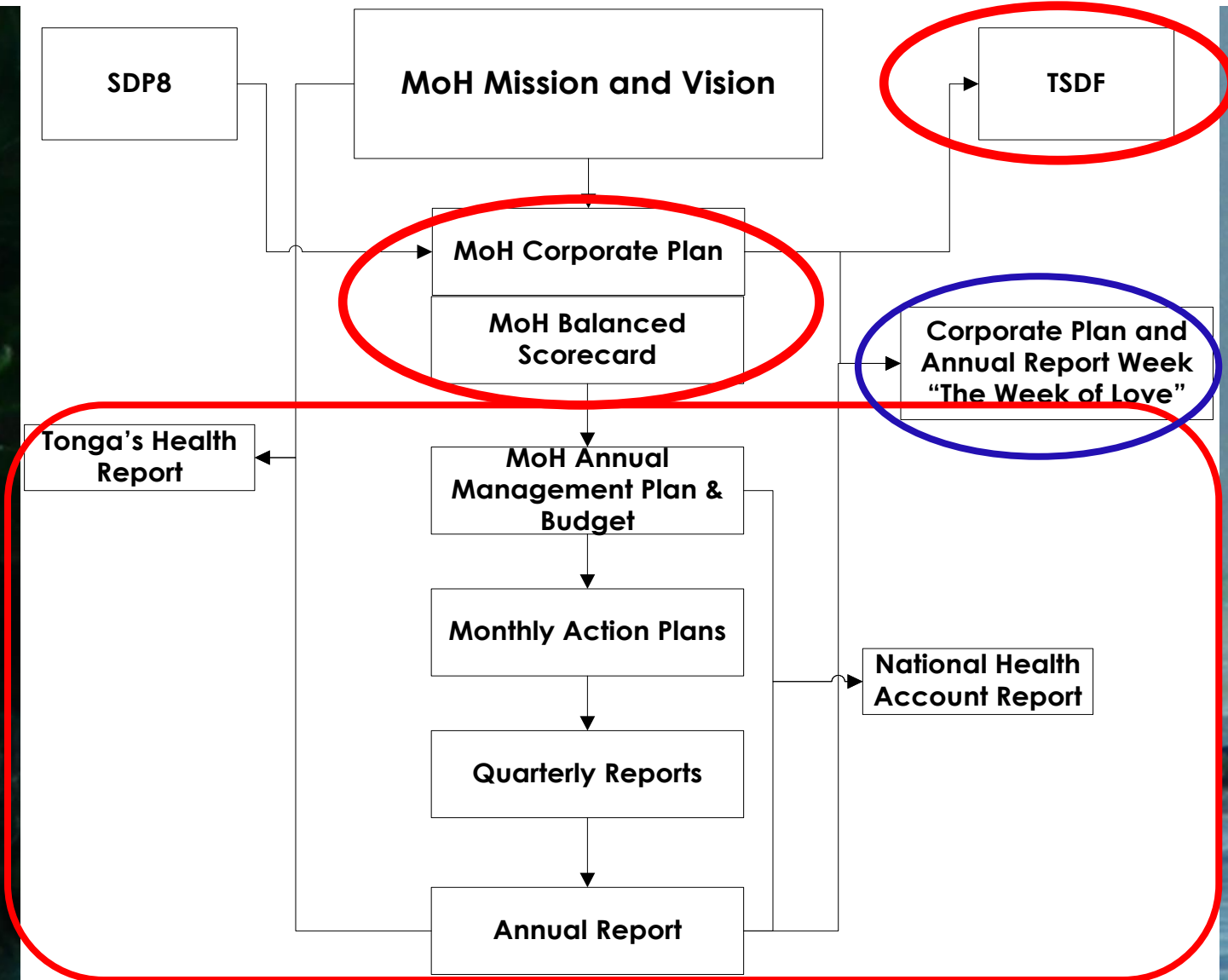
Public Health:
Help all the people to achieve the highest attainable level of health defined in WHO's constitution a s "a state of complete physical, mental and social well being and not merely the absence of infirmity" by significantly reducing morbidity and mortality due to infectious disease

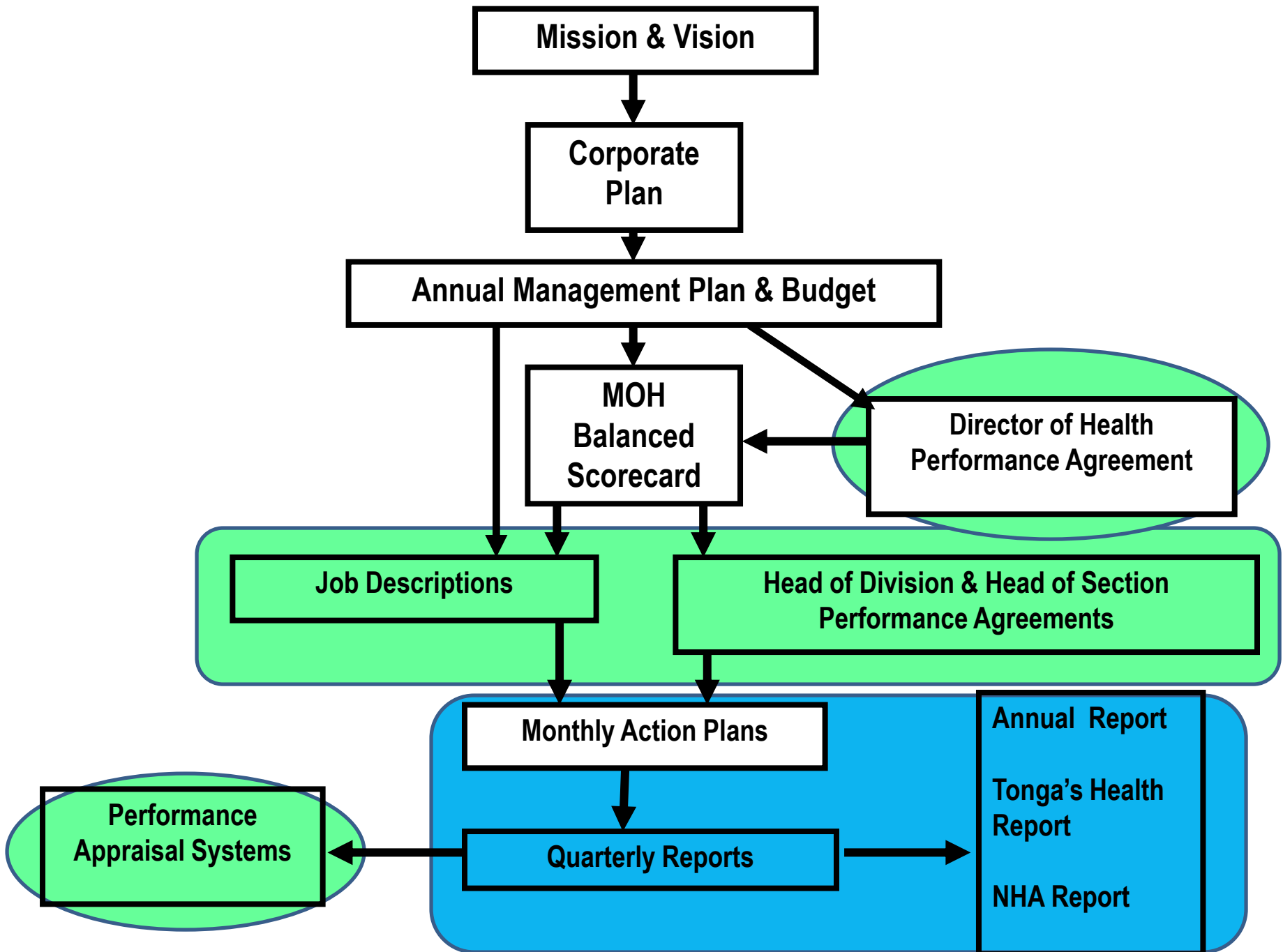
Medical:
To provide the best possible care in internal medicine, to prioritize areas that need change and to use the available resources in the most appropriate and effective way.

Nursing:
To provide quality nursing service for the entire country.

Dental: To provide a Dental Health Service for Tonga in such a way that people would actively participate and make Tonga a dentally fit country.

Health System and its linkage to Tonga Strategic Development Framework





Strategies, Targets & Key Performance Indicators

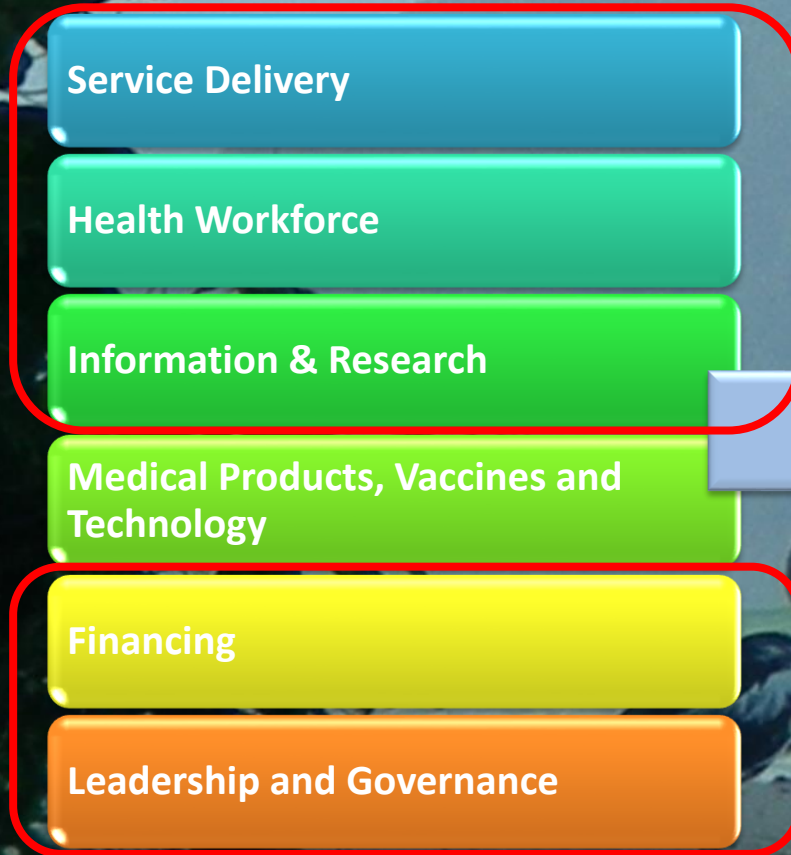
- 44 strategies
 - KRA 1-7 Strategies
 - KRA 2-9 Strategies
 - KRA 3-9 Strategies
 - KRA 4-10 Strategies
 - KRA 5-3 Strategies
 - KRA 6-6 Strategies
- Measurable targets and Key Performance Indicators

Improving Basic Management

- **Financial Management**
 - Budgeting & Reporting
 - Computerised System
 - National Health Account
- **Human Resource Management**
 - Clear Roles & Responsibilities
 - Increased Transparency
 - Multidisciplinary Committees
- **Health Information Management**
 - World Bank Program 2003 – 2007
 - DFAT and WHO 2003-2014
 - Introduced Computerised HIS, 2009
 - ADB, WHO and ITU introduce mHealth, 2014

WHO Health System Framework Building Blocks


Health System Building Blocks



Overall goals



World Health Organisation (WHO) Everybody's Business: *Framework for Action Strengthening Health Systems to Improve Health Outcomes*
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Tonga Health System Support Project 2009-2015

BROAD OBJECTIVES

- To enable the MoH to implement its **Corporate Plan** to improve health service delivery systems;
- To enable the MoH to fund **critical service delivery deficiencies**

Infrastructural Development





Unique milestones

- Management Reform, 1999-2007
- National Political Reform introduced, 2008
- Implementation of new political and government structure, 2010
- Government Reform 2012
- Health System were minimally influenced by National Political and Government reform
- Government introduced Balance Scorecard Planning Approach (2012) as standard tools for planning, budgeting and reporting where the Health System used since 2002 (10 years experience)

Unique milestones



Unique milestones

- Award for using Netball to increase physical activity in Tonga



Unique milestones

- Strong Health System is capable of undertaking **National Policy Review** on NCD and implement **Policy Intervention**
- **WORLD NO TOBACCO DAY; 31 MAY 2014**; The World Health Organization awarded Certificate of Appreciation to Lord Tu'i'afitu, Kingdom of Tonga in recognition of outstanding contribution to tobacco control



What can we do more



- Outreached Health Programme
- Strengthening Primary Health Care
- Embrace Universal Health Coverage, establishment of Pacific Health (Accreditation) Standards



Discussion

- Mindful the mixed experience on investment on Health System, investing on Health System can be the sustainable solutions for serving Pacific Health needs
- Regional mentor fills the TECHNICAL knowledge gaps and empower the capacity of national staff
- Strengthening of Health System is a function of strong demand and continual political commitment and integrated development partner's supports (inseparable)
- Political and Policy set up in the country should be thoroughly examined how it relate to Health System
- Cultural appropriateness is big enough to waste investment that were successfully introduced somewhere else
- Capacity building especially research opportunities should be embedded into any health system strengthening programme

CONCLUSION

- The full attention of this World has been given to the extreme health risk at Iraq (IS) and Liberia (Ebola) (**REACTIVE APPROACH**)
- **PROACTIVE APPROACH** on investing on the Pacific Health System should not be delayed
- **VULNERABILITY** (for serious outbreak Ebola, Tsunami...) of the Pacific Setting guarantee that every **REACTIVE APPROACH** would be **LESS EFFECTIVE OR TOO LATE**

